



**WE'RE
OPEN
24/7**

All the
information you
need and more,
readily available
at your
fingertips.

That's right! You can access information at City Utilities around the clock through our extensive website. There's no need to leave the comforts of your home, when you can do it all at

 **CITYUTILITIES.NET**

Moving to a different location? **Start, stop and transfer** utility service online.

Save paper, stamps and time. **Pay your bills online.**

Learn ways to save on your utility bill with our **EnergyWise** and **WaterWise** efficiency rebates and resources.

Read CU's free business and residential e-newsletters, **Questline** and **Online Connections**.

Update your contact phone number for faster service during outages.

Plan your bus trip with route schedules, fares, and more through **CU's Transit Services** page.

Building a new home? Complete an online service application to request utility service.

Complete the online form to request **outdoor security lighting** information.

Plant the right tree, in the right place. Learn all about **Tree Management**.

Keep your family safe. Electric and natural gas **safety tips** are available for all ages.



Make bill payment easy.

Why worry about writing checks and finding postage stamps to mail a bill? CU provides a variety of quick and easy bill payment options without all the fuss.

CheckFree[®], now part of Fiserv, is a secure, on-line, paperless billing, available 24/7. Your payment-due notification is delivered by e-mail, saving paper and time. Go to **cityutilities.net** to enroll.

Quick Pay is an easy way to pay with your checking account, or debit/credit card (VISA or MasterCard). Make payments online at **cityutilities.net**.

Phone Pay makes bill payment quick and easy anytime. Dial 831-8331 and follow the voice prompts for payment with Visa or Mastercard.

EZ Pay automatically deducts the monthly billed amount from your checking account, or debit/credit card (VISA or MasterCard). You will continue to receive a paper bill by mail.

Mail, payment locations around town, and a drive-up payment drop box at CU's 301 East Central location are also available for bill payment.

Having trouble paying your utility bill? Assistance may be available through a variety of sources. Contact CU at **863-9000** for additional information.

CITY  UTILITIES
Bringing Power Home.™