

Your heating and cooling system accounts for more than half of the total energy used in your home. By making wise energy choices, you can make a significant change in your family's comfort and budget. Consider the following rebates offered by CU:

**ENERGY STAR® Central Air Conditioner Rebate** – City Utilities electric residential customers who purchase and install a high-efficiency central air conditioning system may qualify for a rebate of \$100 per ton and \$25 for each additional Seasonal Energy Efficiency Ratio (SEER) above 14.

**ENERGY STAR® Natural Gas Furnace Rebate** – City Utilities natural gas residential customers who purchase and install a high-efficiency furnace (90% or higher) may qualify for a rebate of up to \$400.

**ENERGY STAR® Air-Source Heat Pump Rebate** – City Utilities electric residential customers who purchase and install an air-source heat pump system may qualify for a rebate of \$100 per ton and \$25 for each additional Seasonal Energy Efficiency Ratio (SEER) above 14.

**ENERGY STAR® Geothermal Heat Pump Rebate** – City Utilities electric residential customers who purchase and install a geothermal heat pump system may qualify for a rebate of \$200 per ton and \$25 for each additional Energy Efficiency Ratio (EER) over the ENERGY STAR® minimum efficiency standard qualifications.

**Programmable Thermostat Rebate** – City Utilities electric and/or natural gas customers may qualify for a \$15 rebate after the purchase and installation of a programmable thermostat.



For program guidelines and application forms visit [cuenergywise.com](http://cuenergywise.com) or call 874-8200.

# SEASONAL SAFETY



Safety is important to us because we know it's important to you. As seasons change so do safety hazards. Help protect your family as the winter weather approaches.

## POWER OUTAGES

If severe winter weather causes a power outage, call City Utilities' 24-hour call center at 1-888-863-9001. Your primary phone number allows us to quickly identify your outage area and send a repair crew.

## CARBON MONOXIDE SAFETY

Improper use of portable heating equipment can lead to fire or dangerous levels of carbon monoxide (CO). Take precautions to ensure you are heating your home safely. Install a carbon monoxide detector in your home and check it regularly. The most common symptom of CO poisoning is headache. Dizziness, chest pain, nausea, and vomiting may also occur. Get fresh air immediately and call 911 if medical assistance is needed.

## PORTABLE GENERATOR SAFETY

When using a generator, follow safety instructions provided by the manufacturer. To avoid a dangerous build-up of toxic fumes, never run the generator in an enclosed space (like your garage), or near doors, windows, and vent openings. Never plug the generator into a wall outlet. Improper connection may cause backfeed problems and pose a potential hazard to line workers and others. Consider installing a permanent portable generator by a licensed electric contractor.

## SAFETY TIPS

If possible, clear snow off utilities meters and away from basement windows and your dryer exhaust vent. Knowing the location of your electric, gas and water shut-off valves and how to turn them off can be valuable, not just during the winter season, but all year long. For more safety tips, visit our website at [cityutilities.net](http://cityutilities.net).



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