

## City Utilities of Springfield Plumbing Contractors List

All Plumbing Contracting Companies on this list met the following criteria at the time application was submitted:

- Licensed as required by the City of Springfield to perform this type of work.
- Have a Master Plumbing License.
- Has been in business for at least 2 years.
- Is in good standing with the Better Business Bureau.
- Provided proof of General Liability and Workman's Compensation Insurance.
- Service vehicles are identifiable by the company's logo.
- Agrees not to subcontract work.

**Arnie's Plumbing Service, Inc.**

1725 N. Packer Rd.  
Springfield, MO 65803  
417-865-8847

[www.arniesplumbinginc.com](http://www.arniesplumbinginc.com)

In business since 1989

**Farr Better Plumbing, Inc.**

3463 E Sawyer Rd  
Brookline Station, MO 65619  
417-864-8703

In business since 2001

**DeLong Plumbing Heating & Air**

1309 S. Scenic  
Springfield, MO 65802  
417-883-3535

[www.delongplumbing.com](http://www.delongplumbing.com)

In business since 1990

**Kendall Plumbing, LLC**

1403 W Tracker Rd  
Nixa, MO 65714  
417-724-3222

[www.kendallservice.com](http://www.kendallservice.com)

In business since 1999

**Drussa Plumbing and Mechanical, Inc.**

2036 N. National Ave.  
Springfield, MO 65803  
417-863-6840

In business since 1992

**Signature Home Comfort / Lorenz Plumbing  
Heating & Air Conditioning**

1429 N. Cedarbrook  
Springfield, MO 65802  
417-862-3410

[www.signaturehomecomfort.com](http://www.signaturehomecomfort.com)

In business since 1978

**Reed's Plumbing & Heating, Inc.**

611 W. Commercial  
Springfield, MO 65803  
417-831-6122

[www.reedsplumbing.com](http://www.reedsplumbing.com)

In business since 1992

*City Utilities recommends getting at least 3 bids before selecting a contractor.*

**In addition, the Plumbing Contractors listed have agreed to the following:**

Each contractor on this list will conduct business in such a manner as to display the highest degree of professional behavior bringing credit to his or her trade and industry. Each contractor will be mindful of the trust placed in them by their customer, and will respect that trust by:

1. Provide prompt, courteous, and reliable service, while attempting to perform services at the customer's convenience.
2. Providing customers with a clear, written estimate of the cost of service, before work begins and before accepting any payments.
3. Recommend and install the right product and amount correctly.
4. Keeping all customer data confidential.
5. Conducting business with the appropriate equipment and tools.

**City Utilities of Springfield  
Plumbing Contractors List  
Disclaimers and Indemnity**

The selection of a contractor from the City Utilities Plumbing Contractors List is the sole decision of the program participant. This list represents local plumbing contractors who have taken time to register their company with City Utilities. It is not an endorsement by City Utilities of any product, service, individual or company.

The Plumbing Contractors List is for the sole purpose of referring program participants to contractors. Contractor shall not use City Utilities' name or state that he is on City Utilities' Plumbing Contractors List in any advertisement, promotion, or marketing medium of any kind.

City Utilities shall not be responsible to pay for any services provided by the contractor to program participants and contractor agrees to look solely to program participants for payment.

The contractor is solely responsible for all work he performs for program participants and shall not be an agent, employee, contractor, or subcontractor of City Utilities. City Utilities shall not be a party to any contract between contractor and any program participant. CITY UTILITIES DISCLAIMS ALL WARRANTIES, WHETHER EXPRESSED OR IMPLIED, REGARDING THE CONTRACTOR'S WORK INCLUDING, WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. CITY UTILITIES SHALL NOT BE LIABLE FOR DAMAGES OF ANY KIND ARISING OUT OF THE WORK PERFORMED BY CONTRACTOR FOR PROGRAM PARTICIPANTS, INCLUDING, WITHOUT LIMITATION, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES.

In consideration of being placed on the Plumbing Contractors List, the contractor agrees to indemnify, defend, and hold harmless City Utilities, its officers, directors, agents, and employees, from and against all claims, damages, losses, and expenses, including attorney's fees, arising out of the work performed by the contractor for program participants. This indemnification agreement shall not be limited in any way by any limitation on the amount or type of damages, compensation, or benefits payable by or for the indemnifying party under workers' compensation acts, disability benefit acts, or other employee benefit acts.