

**CITY UTILITIES OF SPRINGFIELD, MISSOURI  
GENERAL TERMS AND CONDITIONS GOVERNING WATER SERVICE**

1. City Utilities will not furnish free water for any private use.
2. Temporary water service may be provided where adequate capacity is available as determined by City Utilities. In addition to the cost of water used, the temporary consumer shall pay all installation and removal costs and shall be responsible for all repair or replacement cost of City Utilities' meters and attachments provided for the temporary water service. Temporary water service may be terminated by City Utilities at any time.
3. Service is furnished for the sole use of the customer on premises described in the service application, and there shall be no resale or submetering of water except in certain existing owner-tenant customer relationships approved by City Utilities. A separate billing shall be rendered for each point of service, and water metered to the same customer through two or more points of service shall not be added or cumulated for billing purposes, except where necessary, in the opinion of the General Manager, for the convenience of City Utilities.
4. Water service may be temporarily limited or suspended to any or all classes of customers in extreme emergencies.
5. The RESIDENTIAL WATER SERVICE RATE shall be applicable to residential customers in separately metered dwellings for domestic housekeeping purposes. Existing master metered, multi-family dwellings of not more than two (2) dwelling units, one of which is owner-occupied, may be served under this rate. Dwellings, also used as places of business requiring a license or registration to operate, shall not be served under this rate.
6. The GENERAL WATER SERVICE RATE shall be applicable to customers for nonresidential purposes.

EFFECTIVE Cycle 1, October, 2007

APPROVED BY BOARD OF PUBLIC UTILITIES  
OF SPRINGFIELD, MO August 31, 2006

Supersedes rate schedule effective Cycle 1, October, 1991.