



ADVANCED METERING INFRASTRUCTURE (AMI) OPT-OUT PROGRAM
TERMS AND CONDITIONS

I. Purpose

Subject to eligibility requirements, City Utilities customers may “opt-out” of the installation of an AMI meter under this AMI Opt-Out Program. Customers may also elect to have their AMI meter replaced with a non-standard meter.

II. Participation in the AMI Opt-Out Program

By opting out of the AMI meter, the customer is requesting that City Utilities either (a) not install an AMI meter at the customer’s residence or (b) remove an AMI meter that is already installed. With either request (a or b) the customer will have a non-standard meter installed at their premise. Because the non-standard meters do not transmit interval usage information, opt-out customers will not have access to their detailed energy usage data or be eligible to participate in any rate or customer program that requires advanced metering. Additionally, a monthly in-person meter reading by City Utilities or its contractors will be necessary. By having a non-standard meter that requires an in-person visit, the customer must pay applicable meter installation(s) costs and on-going monthly non-standard meter fees.

III. Eligibility

- A. Available for single family residential premises.
- B. Opting out of an AMI meter is **NOT** available to account holders residing in multi-unit housing structures containing two or more housing units. (A housing unit, as defined by the Census Bureau, is a house, apartment, group of rooms, or single room occupied or intended for occupancy as separate living quarters). A patio home or “zero lot line” residential units are also legally recognized as separate housing even though they share a common wall.
- C. The person requesting to opt-out must be the account holder.
- D. Must be an account with no more than one disconnect for non-payment in the most recent 12-month period. The account holder must also maintain no more than one disconnect in the most recent 12-month period to remain eligible for opt-out. If this amount is exceeded, City Utilities will install an AMI meter at the premise.
- E. Customers NOT eligible for opt-out include participants in City Utilities Solar Initiative, customer accounts with net metering, time of use metering, commercial customers, and industrial customers.
- F. Customers may opt-out of individual commodities or all three commodities (electric, gas or water meters).
- G. Customers who have at any time tampered with City Utilities meters or meter equipment, resulting in irregular connections, diversion of service or any other unauthorized service, are not eligible for opt-out.

IV. Enrollment

A customer must submit a completed and signed AMI Opt-Out Program Enrollment Form. Customers who refuse to allow installation of an AMI meter must submit an Enrollment Form within thirty (30) days of refusal. Failure to submit the form timely will result in monthly non-standard meter fees charged to their account beginning on the next billing statement.

V. Fees

Non-standard meter fee --- \$40.00 (monthly)

AMI meter removal charges:

- Electric meters = \$85 each
- Gas meters = \$40 each
- Water meters = \$40 each

VI. Access

In order to provide utility services, including maintenance, each customer agrees to provide access to his/her property and City Utilities meters per City Utilities Service Standards. If City Utilities is unable to complete an AMI meter installation at eligible premises for reasons including but not limited to, locked gates or doors, physical blockages, or unrestrained dogs, City Utilities will treat these situations as opt-outs. In this situation, the customer will be required to pay the monthly non-standard meter fee. City Utilities reserves the right to install AMI metering if unable to obtain access to the meter(s) for three consecutive months.

NOTE: City Utilities may at any time and in its sole discretion, choose to evaluate and modify the AMI Opt-Out Program terms and conditions and associated fees without prior notice to the customer.