



To report an outage online:

- Login to your online account *****PREFERRED REPORTING OPTION*****
 1. Click on 'Outage Map' in the menu
 2. Select your address (only if you have more than one address)
 3. Click on 'Report Outage' above the map
 4. **Be sure to select the correct Topic** (Report Electric Outage, Report Street Light Outage, or Report Water Outage)
 5. Enter required information and submit your outage report

- If you don't have an online account, you can also manually report an outage.
 1. Go to Login page
 2. Click on 'Outage Map'
 - Choose to 'Continue As Guest'
 3. Click on 'Report Outage' above the map
 4. **Be sure to select the correct Topic** (Report Electric Outage, Report Street Light Outage, or Report Water Outage)
 5. Enter required information and submit your outage report