

**CITY UTILITIES OF SPRINGFIELD, MISSOURI  
GENERAL TERMS AND CONDITIONS GOVERNING ELECTRIC SERVICE**

1. City Utilities of Springfield, Missouri (“City Utilities”) will not furnish auxiliary, standby or seasonal electric service except as approved by the General Manager of City Utilities or designee (the “General Manager”).
2. When permanent (continuous, auxiliary, standby or seasonal) electric service is temporarily discontinued for more than 24 hours and then reconnected prior to twelve months, each due to a customer’s request, a reconnect charge of the monthly customer charge applicable for each billing month or part thereof that the disconnection is in effect during all billing months of that twelve month period shall be charged to such customer. For service in the form of three-phase power, the service shall also be subject to a reconnection charge equal to the monthly billing demand charge applicable for each billing month or part thereof that the disconnection is in effect during all billing months of that twelve month period. Payment of such charges is a condition for the reconnection of the service and is in addition to the applicable account entry fee.
3. City Utilities will not furnish electric service to any customer at any location being served by another electric utility.
4. Electric service is furnished for the sole use of the customer or its tenant(s) at the premise(s) described in the service application. Additionally, electric service shall not be submetered for the purpose of reselling or redistributing the charges rendered for such service, except as otherwise approved by separate written agreement with City Utilities, as set forth in the Service Rules and Regulations, and as agreed to by each such tenant in a separate written agreement with the customer. Notwithstanding the above, the resale of electricity is permitted for the following:
  - a. Owner-tenant customer relationships existing before August 25, 1977, or which City Utilities has approved in writing;
  - b. Electric vehicle charging facilities which have been appropriately licensed or approved to resell electricity solely for charging motor vehicles, and which City Utilities has approved in writing; and
  - c. Data center providers that resell electricity solely to their tenants in the data center, and which City Utilities has approved in writing. "Data center" means a facility where the provider leases space to tenants to house computer equipment in an environment where the computer equipment is protected from weather, power outages and other sources of interruption.
5. Electric service may be temporarily limited or suspended to any or all classes of customers in extreme emergencies as may be deemed necessary in the sole judgment of City Utilities, without liability whatsoever on the part of City Utilities for any loss, damage, expense or detriment thereby caused or claimed to be caused.
6. Customers generating electric power for internal use must install a safety switch between the meter and their load to prevent backfeeding of power into City Utilities' electric system.
7. A separate billing shall be rendered for each point of electric service, and electrical energy metered to the same customer through two or more points of service shall not be added or cumulated for billing purposes, except where necessary, in the opinion of the General Manager, for the convenience of City Utilities.

APPROVED BY CITY COUNCIL September 23, 2019  
EFFECTIVE Cycle 1, October 2019

APPROVED BY BOARD OF PUBLIC UTILITIES  
OF SPRINGFIELD, MO August 22, 2019

Supersedes rate schedule effective Cycle 1, October 2015.

8. The RESIDENTIAL ELECTRIC SERVICE RATE shall be applicable to residential customers in separately metered dwellings for domestic housekeeping purposes. Existing master-metered, multiple tenancy dwellings of not more than two (2) dwelling units, one of which is owner-occupied, may be served under this rate. Dwellings also used as a place of business and requiring a license or registration to operate may be served under this rate only when necessary, in the opinion of the General Manager, for the convenience of City Utilities. Energy furnished under the RESIDENTIAL ELECTRIC SERVICE RATE may be in the form of single-phase or three-phase power.
9. The GENERAL LIGHTING SERVICE RATE shall be applicable to customers for nonresidential purposes. Energy furnished under the GENERAL LIGHTING SERVICE RATE shall be in the form of single-phase power and may be metered, at the option of City Utilities, at either primary or secondary voltage.
10. The GENERAL POWER SERVICE RATE shall be applicable to customers for nonresidential purposes. Energy furnished under the GENERAL POWER SERVICE RATE shall be in the form of three-phase power and may be metered, at the option of City Utilities, at either primary or secondary voltage.
11. For time-of-use billing, peak periods shall be defined as 8 a.m. to 11 p.m. Central Time, Monday through Friday.
12. Electric service to customers served under the GENERAL LIGHTING SERVICE RATE or the GENERAL POWER SERVICE RATE shall qualify for the LARGE GENERAL POWER SERVICE RATE if monthly demand is 200 kW or greater for any one month. If monthly demand for a service is 300 kW or greater for any three months of a twelve consecutive month period, the service will automatically be reclassified to the LARGE GENERAL POWER SERVICE RATE.
13. The LARGE GENERAL POWER SERVICE RATE shall be available to customers with monthly demands of 200 kW or greater, but less than 1,500 kW. Energy furnished under the LARGE GENERAL POWER SERVICE RATE may be metered, at the option of City Utilities, at either primary or secondary voltage.
14. Electric service to customers served under the LARGE GENERAL POWER SERVICE RATE will automatically be reclassified to such other rate as City Utilities determines applicable if monthly demands for twelve consecutive months are each less than 300 kW.
15. The LARGE POWER SERVICE RATE shall be available to customers with monthly demands of 1,500 kW or greater. Energy furnished under the LARGE POWER SERVICE RATE may be metered, at the option of City Utilities, at transmission, primary or secondary voltage.
16. Electric service to customers served under the LARGE POWER SERVICE RATE will automatically be reclassified to such other rate as City Utilities determines applicable if monthly demands for twelve consecutive months are each less than 1,500 kW.
17. The INTERRUPTIBLE POWER SERVICE RATE shall be available on an interruptible basis under special contract to customers with monthly demands of 1,500 kW or greater. Energy furnished under the INTERRUPTIBLE POWER SERVICE RATE may be metered, at the option of City Utilities, at transmission, primary or secondary voltage. No firm load shall be served under this rate.

18. Customers who wish to receive service under any optional rider shall enter into a separate contract with City Utilities.
19. Customers served under the LARGE GENERAL POWER SERVICE RATE, the LARGE POWER SERVICE RATE or the INTERRUPTIBLE POWER SERVICE RATE shall provide City Utilities access, or grant public communications access, to install communications service for metering purposes. City Utilities will be responsible for installation and modifications required to make communications available at the electric meter set.
20. Electric Service Descriptions:
  - a. Primary Service – Electric service provided at primary voltage (13,200 volts) and the customer owns and maintains all transformation facilities to reduce the voltage from 13,200 volts to the customer’s voltage.
  - b. Secondary Service – Electric service provided from the low-voltage side of a distribution transformer owned by City Utilities; metering may be at primary voltage or secondary voltage.
  - c. Transmission Service – Electric service provided at transmission voltage (69,000 volts or 161,000 volts) and the customer owns and maintains all transformation facilities to reduce the voltage from 69,000 volts or 161,000 volts to the customer’s voltage.