

CITY UTILITIES OF SPRINGFIELD, MISSOURI
GENERAL TERMS AND CONDITIONS GOVERNING GAS SERVICE

1. City Utilities of Springfield, Missouri (“City Utilities”) will not furnish free natural gas (“gas”) for any private use.
2. City Utilities will not furnish auxiliary, standby or seasonal gas service except as approved by the General Manager of City Utilities or designee (the “General Manager”).
3. When permanent (continuous, auxiliary, standby or seasonal) gas service is temporarily discontinued for more than 24 hours and then reconnected prior to twelve months, each due to a customer’s request, a reconnect charge of the monthly customer charge applicable for each billing month or part thereof that the disconnection is in effect during all billing months of that twelve month period shall be charged to such customer. Payment of such charge is a condition for the reconnection of the service and is in addition to the applicable account entry fee.
4. Gas service is furnished where adequate gas distribution capacity is available, and the gas load is approved for service by City Utilities.
5. Gas service is furnished for the sole use of the customer or its tenant(s) at the premise(s) described in the service application. Additionally, gas service shall not be submetered for the purpose of reselling or redistributing the charges rendered for such service, except as otherwise approved by separate written agreement with City Utilities, as set forth in the Service Rules and Regulations, and as agreed to by each such tenant in a separate written agreement with the customer. Notwithstanding the above, the resale of gas is permitted for compressed natural gas (CNG) fueling facilities which have been appropriately licensed or approved to resell natural gas solely for use as a vehicle fuel, and which City Utilities has approved in writing.
6. A separate billing shall be rendered for each point of gas service, and gas metered to the same customer through two or more points of service at the same premise address shall not be added or cumulated for billing purposes, except where necessary, in the opinion of the General Manager, for the convenience of City Utilities. In no case shall gas metered to the same customer at different premise addresses be added or cumulated for billing purposes.
7. Gas service may be curtailed to any or all classes of customers in emergencies, including firm (non-curtailable) customers. Gas service is not guaranteed to be available or continuous, whether under special contract or not, and may be temporarily or permanently modified, limited or discontinued as supply or delivery conditions dictate or at any time as may be deemed necessary in the sole judgment of City Utilities, without liability whatsoever on the part of City Utilities for any loss, damage, expense or detriment thereby caused or claimed to be caused.
8. The RESIDENTIAL GAS SERVICE RATE shall be applicable to residential customers in separately metered dwellings for domestic housekeeping purposes. Existing master-metered, multiple tenancy dwellings of not more than two (2) dwelling units, one of which is owner-occupied, may be served under this rate. Dwellings also used as places of business requiring a license or registration to operate may be served under this rate only where necessary, in the opinion of the General Manager, for the convenience of City Utilities.

APPROVED BY CITY COUNCIL September 23, 2019
EFFECTIVE Cycle 1, October 2019

APPROVED BY BOARD OF PUBLIC UTILITIES
OF SPRINGFIELD, MO August 22, 2019

Supersedes rate schedule effective Cycle 1, October 2017.

9. The GENERAL GAS SERVICE RATE shall be available to nonresidential customers using less than 30,000 therms per month. The GENERAL GAS SERVICE RATE shall not be available to customers using 30,000 therms or more per month, except as approved by the General Manager.
10. No gas customer served under the GENERAL GAS SERVICE RATE shall increase connected gas load more than twenty percent (20%) within any one calendar year or by an amount resulting in a total consumption in any one billing month of 30,000 therms or more without prior notice to and the written consent of City Utilities.
11. The HIGH LOAD FACTOR GENERAL GAS SERVICE RATE shall be available under special contract to nonresidential customers using 30,000 therms or more per month, provided each such customer maintains compliance with the terms of the rate schedule including minimum billing month load factor requirements.
12. The CURTAILABLE GAS SERVICE RATE shall be available on a curtailable basis under special contract to nonresidential customers, provided each such customer curtails use of gas when so requested by City Utilities. The CURTAILABLE GAS SERVICE RATE shall not be available to customers using less than 30,000 therms per month, except as approved by the General Manager. No firm load shall be served under this rate.
13. Customers served under the HIGH LOAD FACTOR GENERAL GAS SERVICE RATE and the CURTAILABLE GAS SERVICE RATE shall provide City Utilities access and the necessary electricity required to power a remote terminal unit (RTU) for metering purposes. Such customers shall also provide City Utilities access, or grant public communications access, to install communications service for metering purposes. City Utilities will be responsible for installation and modifications required to make electricity and communications available at the gas meter set.
14. Gas service to customers failing to meet the requirements of these General Terms and Conditions Governing Gas Service, any contract with City Utilities for curtailment of natural gas, or any contract with City Utilities for maintaining a minimum billing month load factor, may have service either temporarily or permanently modified, limited or discontinued. Any such customer may be reclassified by City Utilities to another gas rate as City Utilities determines applicable under its gas rates existing at such time of reclassification.

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