



ENERGY STAR[®] Heating & Cooling Rebate



Customer Information:

Name: _____ Service Address: _____ Zip: _____

Mailing Address: _____ Zip: _____

Daytime Phone: _____ City Utilities Account Number: _____

Single Family Multi-Family/Rental New Construction

By my signature, I certify the information provided with this application is true, and I have read and understand the program guidelines. City Utilities is not responsible for the heating and cooling system performance or energy savings, and does not provide any warranties or guarantees, expressed or implied.

Customer Signature: _____ Date: _____

Applications must be submitted within 90 days of the purchase date.

I would prefer to: (check one)

Apply the rebate to my utility bill. Receive a rebate check. Donate the rebate to Project Share, a tax-deductible donation.
(This program is administered by Ozarks Area Community Action Corporation to assist City Utilities customers in need with emergency utility bill payments.)

HVAC Contractor Information

(Must be completed by contractor)

Company Name: _____

Service Technician: _____

Company Address (street, city, state, zip): _____

Phone Number: _____ Date of installation: _____

By my signature, I certify the information provided with this application is true, and all equipment was installed according to the Air Conditioning Contractors of America (ACCA) Standard 5 – HVAC Quality Installation Specification (ANSI/ACCA 5 QI-2010).

Signature of HVAC Contractor: _____ Date: _____

Rebate Process

1. Select an HVAC contractor who is qualified to perform a Manual J load calculation.
 - City Utilities recommends getting at least 2-3 different bids. For information on how to select a qualified contractor, or to view the City Utilities Heating & Cooling Contractor List, visit cityutilities.net/save/contractors.
 - A Manual J load calculation must be completed before the installation of the new system.
2. Complete the system installation.
3. **Submit the following information:**
 - ✓ Rebate application with the customer's and HVAC contractor's signature
 - ✓ Copies of the invoice showing the date of installation
 - ✓ Manual J load calculation summary report
 - ✓ AHRI Certificate for each unit installed

Please allow 3-5 weeks to receive approved rebate.

Mail to:
City Utilities of Springfield, Missouri
Energy Services & Renewables
PO Box 551
Springfield, MO 65801-0551

Apply online at cityutilities.net/save
If you have questions, call 874-8200.

Central Air Conditioner

City Utilities electric residential, multi-family and residential new construction customers who purchase and install an ENERGY STAR® labeled central air conditioner may qualify for a rebate of \$400 - \$500, based on the efficiency ratings (listed below).

Rebate	<input type="checkbox"/> \$400	<input type="checkbox"/> \$450	<input type="checkbox"/> \$500	Systems must meet the minimum SEER and EER efficiency ratings to qualify.
SEER	15	16 - 17	18 or higher	
EER	12.5	13	13	New Construction must meet the minimum efficiency of 16 SEER and 13 EER.

Must be completed by contractor:

Old System Information	Manufacturer:	Size (tons):	SEER:	Age:
New System Information	Manufacturer:	Size (tons):	SEER:	EER:
	Model #	Coil Model #		

- Installed central air conditioner must be between 2-5 tons.
- Residential single family customers may qualify for two (2) central air conditioner rebates. Multi-family and new construction customers may qualify for up to six (6) rebates per program year (limit of 2 per service address).
- Rebate amount will be based on the SEER and EER ratios specified on the AHRI Certificate (not rounded).
- A rebate will not be issued on partial replacements; both the condensing unit and the evaporator coil must be replaced on the same date to qualify.
- Window, ductless or single-room air conditioning units do not qualify for a rebate.

Natural Gas Furnace

City Utilities natural gas residential, multi-family and residential new construction customers who purchase and install an ENERGY STAR® labeled natural gas furnace may qualify for a rebate of \$350 - \$400, depending on the efficiency ratings (listed below).

Rebate	<input type="checkbox"/> \$350	<input type="checkbox"/> \$400	Systems must meet the minimum efficiency ratings to qualify.
AFUE	95%	96% or higher	New Construction must meet the minimum efficiency of 96% AFUE.

Must be completed by contractor:

Old System Information	Manufacturer:	Size (Btuh):	AFUE:	Age:
New System Information	Manufacturer:	Size (Btuh):	AFUE:	
	Model #	<input type="checkbox"/> Single Stage	<input type="checkbox"/> Two Stage	

- Two-stage furnaces must be sized according to the second stage.
- Furnaces must include burner(s), heat exchanger(s), blower(s) and connections to heating ducts.
- Residential single family customers may qualify for two (2) natural gas furnace rebates. Multi-family and new construction customers may qualify for up to six (6) rebates per program year (limit of 2 per service address).
- Electric, oil or propane furnaces do not qualify for this rebate.

Air-Source Heat Pump

City Utilities electric residential, multi-family and residential new construction customers who purchase and install an ENERGY STAR® labeled air-source heat pump may qualify for a rebate of \$400 - \$500, based on the efficiency ratings (listed below).

Rebate	<input type="checkbox"/> \$400	<input type="checkbox"/> \$450	<input type="checkbox"/> \$500	Systems must meet the minimum SEER and EER efficiency ratings to qualify.
SEER	15	16 - 17	18 or higher	
EER	12.5	13	13	New Construction must meet the minimum efficiency of 16 SEER, 13 EER and 9 HSPF.
HSPF	8.5	9	10	

Must be completed by contractor:

Old System Information	Manufacturer:	Size (tons):	SEER:	Age:
New System Information	Manufacturer:	Size (tons):	SEER:	EER:
	HSPF:	Model #	Coil Model #	

- Installed air-source heat pumps must be between 2-5 tons.
- Residential single family customers may qualify for two (2) air-source heat pump rebates. Multi-family and new construction customers may qualify for up to six (6) rebates per program year (limit of 2 per service address).
- Rebate amount will be based on the SEER, EER and HSPF ratios specified on the AHRI Certificate (not rounded).
- A rebate will not be issued on partial replacements; both the condensing unit and the evaporator coil must be replaced on the same date to qualify.
- Single-room air-source heat pump or ductless units do not qualify for a rebate.

Geothermal Heat Pump

City Utilities electric residential, multi-family and residential new construction customers who purchase and install an ENERGY STAR® labeled geothermal heat pump may qualify for a rebate of \$1,025.

<input type="checkbox"/> \$1,025 Rebate								
Type	EER	COP	Type	EER	COP	Type	EER	COP
Water-to-Air			Water-to-Water			Direct Geoexchange (DGX)		
Closed Loop Water-to-Air	17.1	3.6	Closed Loop Water-to-Water	16.1	3.1	DGX	16	3.6
Open Loop Water-to-Air	21.1	4.1	Open Loop Water-to-Water	20.1	3.5			

Systems must meet the minimum EER and COP efficiency ratings to qualify.

Must be completed by contractor:

New System Information	Manufacturer:	Size (tons):	EER:	COP:
	Model:	Type:		

- Installed geothermal heat pumps must be between 2-6 tons.
- Residential single family customers may qualify for one (1) geothermal heat pump rebate. Multi-family and new construction customers may qualify for up to three (3) rebates per program year (limit of one per service address).

ENERGYSTAR® Labeled Smart Thermostat

City Utilities electric and/or natural gas customers may qualify for a rebate after the purchase and installation of an ENERGY STAR® labeled smart thermostat.

<input type="checkbox"/> \$75 Rebate			
Manufacturer: _____			
Model # _____	Purchase Price (Required): _____	Date of Purchase: _____	
<input type="checkbox"/> Self-Installed	<input type="checkbox"/> Contractor-Installed		

- If Self-installed: Submit an itemized purchase receipt.
- If Contractor installed: Submit a copy of the installer's clearly itemized invoice. Thermostat model number and cost must be included.
- Rebates are limited to two (2) per residential customer and up to six (6) for new construction and multi-family customers, per premise.
- Participants in this program must agree to properly dispose of old thermostats containing mercury.
- Smart thermostats must be installed and connected to the internet via Wi-Fi.

Guidelines

1. Application must be submitted within 90 days of purchase date.
2. Rebate will not exceed the purchase price.
3. Installed heating and cooling systems must meet ENERGY STAR qualifications. City Utilities ENERGY STAR® Heating & Cooling Rebates are subject to change as ENERGY STAR® qualifications change.
4. City Utilities requires a Manual J (or industry equivalent) load calculation be performed before installation to ensure proper sizing of the new HVAC equipment. Customers must obtain a copy of the load calculation summary report from their contractor and submit to City Utilities. A complete load calculation report may be required upon request.
5. Qualifying systems must be sized according to the Air Conditioning Contractors of America HVAC Quality Installation Specifications.
6. To ensure the efficiency of the newly installed system, City Utilities requires the customer obtain from their contractor an Air-Conditioning, Heating and Refrigeration Institute (AHRI) Certificate of Certified Product Performance. Without this certificate, the rebate will be denied.
7. Rebate may not be used to replace an HVAC system that was installed using our rebate within the past ten (10) years.
8. Smart thermostat rebate may not be used to replace a smart thermostat that was installed using our rebate within the last seven (7) years. The replacement of a programmable thermostat with a smart thermostat will be allowed.
9. Rebate is valid for purchased equipment. Leased equipment will not qualify.
10. A completed ENERGY STAR® Heating & Cooling Rebate Application is required.
11. Customer must submit a dated, detailed invoice as proof of installation and/or completion.
12. Failure to provide required information may result in denial of the rebate.
13. Rebates are awarded on a first-come, first-served basis until program funds have been depleted.
14. Contractors are responsible for the proper disposal/recycling of any waste generated as a result of this project, including the proper disposal of refrigerant.
15. Applicants must be the customer of record for an active, non-delinquent account.
16. City Utilities reserves the right to inspect the installed rebated material. If such site does not have the qualifying heating and cooling equipment installed, the rebate will be debited back to the electric account.
17. City Utilities is not responsible for the heating and cooling system performance or energy savings, and does not provide any warranties or guarantees, expressed or implied.
18. Contracting companies may be excluded from participation in the City Utilities rebate programs if false or fraudulent information is provided to customers and/or submitted for rebate purposes. Contracting companies will also be subject to exclusion if it is determined that services were improperly completed.
19. City Utilities reserves the right to amend or discontinue this program without notice.