

# RESIDENTIAL INSULATION REBATE APPLICATION FORM

City Utilities residential electric or natural gas customers are eligible for a 50% rebate, up to \$500, of the total cost of insulation upgrades. Must be purchased and installed from September 1, 2021 to February 28, 2022 to qualify. *Certain restrictions apply; see Guidelines.*

## Customer Information:

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

\_\_\_\_\_ Zip: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

\_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_

City Utilities Account Number: \_\_\_\_\_

Materials Purchased From: \_\_\_\_\_

Date Purchased: \_\_\_\_\_

Total Amount of Labor and Materials: \$ \_\_\_\_\_

How was the new insulation installed?

- Self Installed  
 Contractor Installed

If contractor installed, please provide the following information:

Company Name: \_\_\_\_\_

Name of Technician: \_\_\_\_\_

Company Address (street, state, zip): \_\_\_\_\_

Phone Number: \_\_\_\_\_

Signature of Contractor: \_\_\_\_\_

Date: \_\_\_\_\_

## Submit the following information:

- ✓ Rebate application
- ✓ Copies of insulation contractor invoice and/or itemized purchase receipts
- ✓ Attic Card (if contractor installed)

Please allow 3-5 weeks to receive approved rebate.

Mail to:  
City Utilities of Springfield, Missouri  
Energy Services & Renewables  
PO Box 551  
Springfield, MO 65801-0551

By my signature, I understand that City Utilities is providing a 50% rebate, up to \$500, of the total cost of insulation upgrades. City Utilities is not responsible for insulation performance or energy savings, and does not provide any warranties or guarantees, expressed or implied. I certify that the information provided with this application is true, and that I have read and understand the program guidelines.

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Applications must be submitted within 90 days of the purchase date.**

**All Rebates \$100 or less will be applied to the utility bill.**

I would prefer to:

- Apply the rebate to my utility bill.  
 Receive a rebate check.  
 Donate the rebate to Project Share, a tax-deductible donation.  
*(This program is administered by Ozarks Area Community Action Corporation to assist City Utilities customers in need with emergency utility bill payments.)*

Description of insulation installed segment continued on back; must be completed.

Apply online at [cityutilities.net/save](http://cityutilities.net/save)  
If you have questions, call 874-8200.



## Guidelines

1. **Application must be submitted within 90 days of purchase date.**
2. Rebates are only available to City Utilities residential electric and/or natural gas customers.
3. Insulation installation site must be an existing residential dwelling served by CU.
4. **Rebate is not available for new construction or insulation installed over the garage or unconditioned space.**
5. Applicants must be the customer of record for an active, non-delinquent account.
6. Insulation upgrade requirements are as follows:
  - Attic insulation: R-38 or higher**
  - Exterior wall insulation: R-13 or higher**
  - Crawl space perimeter: R-13 or higher**
  - Basement exterior wall insulation: R-13 or higher**
  - Floor insulation: R-19 or higher**
7. This program does not require the upgrading of insulation in all areas.
8. Rebates are limited to 50% of the total cost of insulation upgrades up to \$500 from Sept. 1, 2021 to Feb. 28, 2022. Rebates are awarded on a first-come, first-served basis until funds have been depleted. Rebate will not exceed purchase price.
9. Multi-family/rental property owners may receive up to six (6) rebates each program year.
10. Applicants who self-install the insulation will only be rebated the cost of the insulation materials.
11. Copies of installer invoices and/or itemized purchase receipts, and the application form must be submitted within the stated timeline.
12. If contractor installed, please provide a copy of the attic card to verify insulation levels.
13. Failure to provide required information may result in denial of rebate.
14. City Utilities reserves the right to inspect the installed rebated material. If such site does not have the qualifying product installed, the rebate may be debited back to the electric or natural gas account.
15. City Utilities reserves the right to amend or discontinue this program without notice.

## Description of insulation installed: MUST BE COMPLETED

Where Installed	Type of New Insulation	Square Feet of Area	# of inches of Existing Insulation	Existing R-Value	# of Inches of Installed Insulation	New R-Value Installed	Total Finished R-Value (Existing + New)
Attic (excluding garage)							
Exterior Walls							
Crawl Space Perimeter							
Basement Exterior Walls							
Floor							

## INSULATION WORKSHEET (OPTIONAL)

Evaluating the R-Value of Insulation in Existing Homes (Includes Effects of Aging and Settling).

Insulation Type	R-Value per inch of thickness
Fiberglass blanket or batt	3.2
High performance fiberglass blanket or batt	3.8
Loose-fill fiberglass	2.5
Loose-fill rock wool	2.8
Loose-fill cellulose	3.5
Perlite or vermiculite	2.7
Expanded polystyrene board	3.8
Extruded polystyrene board	4.8
Polysocyanurate board, unfaced	5.8
Polysocyanurate board, foil-faced	7
Open cell foam	3.6
Closed cell foam	5.9

Use this formula to determine the R-Value of your **existing** insulation:

$$\boxed{\phantom{000}} \times \boxed{\phantom{000}} = \boxed{\phantom{000}}$$

Thickness (inches) x R-Value per inch = Total R-Value

Use this formula to determine how much insulation you need to **add**:

$$\boxed{\phantom{000}} - \boxed{\phantom{000}} = \boxed{\phantom{000}}$$

Recommended R-Value - Existing insulation R-Value = R-Value needed

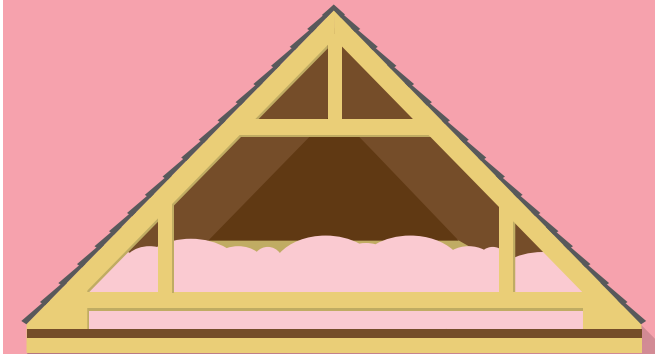
Do you want to know if you have the space available to add insulation you need? Then use this formula to determine the *approximate* thickness you need to add:

$$\boxed{\phantom{000}} \div \boxed{\phantom{000}} = \boxed{\phantom{000}}$$

R-Value needed ÷ R-Value per inch = Approximate thickness needed

However, remember to use the product information on the insulation packaging to determine the actual thickness for any *new* insulation.

Source: Oak Ridge National Laboratory



# ACT NOW!



## 50% rebate, up to \$500

PROMOTION ENDS  
FEBRUARY 28, 2022

# Residential Insulation Rebate

 **City  
Utilities**  
Connecting Our Community