

RESIDENTIAL INSULATION REBATE APPLICATION FORM

City Utilities residential electric or natural gas customers are eligible for a 20% rebate, up to \$300, of the total cost of insulation upgrades. *Certain restrictions apply; see Guidelines.*

Customer Information:

Name: _____

Service Address: _____

Zip: _____

Mailing Address: _____

Zip: _____

Daytime Phone: _____

City Utilities Account Number: _____

Materials Purchased From: _____

Date Purchased: _____

Total Amount of Labor and Materials: \$ _____

How was the new insulation installed?

☐ Self-Installed

☐ Contractor-Installed

If contractor installed, please provide the following information:

Company Name: _____

Name of Technician: _____

Company Address (street, state, zip): _____

Phone Number: _____

By my signature, I understand that City Utilities is providing a 20% rebate, up to \$300, of the total cost of insulation upgrades. City Utilities is not responsible for insulation performance or energy savings, and does not provide any warranties or guarantees, expressed or implied. I certify that the information provided with this application is true, and that I have read and understand the program guidelines.

Customer Signature: _____

Date: _____

Applications must be submitted within 90 days of the purchase date.

I would prefer to:

☐ Receive a rebate check.

☐ Receive digital payment.

Email Address: _____

Description of insulation installed segment continued on back; must be completed.

Apply online at cityutilities.net/save
For rebate processing questions,
please call 800-696-2070.

To speak with CU Energy Services,
please call 417-874-8200.



Guidelines

1. **Application must be submitted within 90 days of purchase date.**
2. Rebates are only available to City Utilities residential electric and/or natural gas customers.
3. Insulation installation site must be an existing residential dwelling served by CU.
4. **Rebate is not available for new construction or insulation installed over the garage or unconditioned space.**
5. Applicants must be the customer of record for an active, non-delinquent account.
6. Insulation upgrade requirements are as follows:

Attic insulation: R-38 or higher
Exterior wall insulation: R-13 or higher
Crawl space perimeter: R-13 or higher
Basement exterior wall insulation: R-13 or higher
Floor insulation: R-19 or higher

7. This program does not require the upgrading of insulation in all areas.
8. Rebates are limited to 20% of the total cost of insulation upgrades up to \$300 during each program year (October through September). Rebates are awarded on a first-come, first-served basis until funds have been depleted. Rebate will not exceed purchase price.
9. Multi-family/rental property owners may receive up to six (6) rebates each program year.
10. Applicants who self-install the insulation will only be rebated the cost of the insulation materials.
11. Copies of installer invoices and/or itemized purchase receipts, and the application form must be submitted within the stated timeline.
12. City Utilities reserves the right to inspect the installed rebated material. If such site does not have the qualifying product installed, the rebate may be debited back to the electric or natural gas account.
13. City Utilities reserves the right to amend or discontinue this program without notice.
14. Failure to provide required information may result in denial of rebate.

Submit the following information:

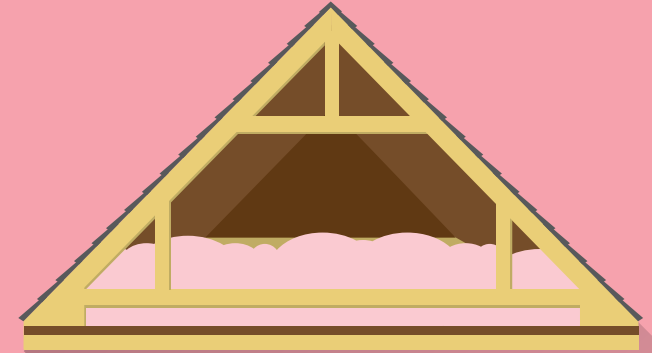
- ✓ Rebate application
- ✓ Copies of insulation contractor invoice and/or itemized purchase receipts—**the invoice must list the total R-value.**

Please allow 4-6 weeks to receive approved rebate.

Mail to:
City Utilities Rebates
PO Box 2528
Manchester, CT 06045

Description of insulation installed: **MUST BE COMPLETED**

Where Installed	Type of New Insulation	Square Feet of Area	# of inches of Existing Insulation	Existing R-Value	# of Inches of Installed Insulation	New R-Value Installed	Total Finished R-Value (Existing + New)
Attic (excluding garage)							
Exterior Walls							
Crawl Space Perimeter							
Basement Exterior Walls							
Floor							



INSULATION WORKSHEET (OPTIONAL)

Evaluating the R-Value of Insulation in Existing Homes (Includes Effects of Aging and Settling).

Insulation Type	R-Value per inch of thickness
Fiberglass blanket or batt	3.2
High performance fiberglass blanket or batt	3.8
Loose-fill fiberglass	2.5
Loose-fill rock wool	2.8
Loose-fill cellulose	3.5
Expanded polystyrene board	3.8
Extruded polystyrene board	4.8
Open cell foam	3.6
Closed cell foam	5.9

Use this formula to determine the R-Value of your **existing** insulation:

$$\boxed{} \times \boxed{} = \boxed{}$$

Thickness (inches) x R-Value per inch = Total R-Value

Use this formula to determine how much insulation you need to **add**:

$$\boxed{} - \boxed{} = \boxed{}$$

Recommended R-Value - Existing insulation R-Value = R-Value needed

Do you want to know if you have the space available to add insulation you need? Then use this formula to determine the *approximate* thickness you need to add:

$$\boxed{} \div \boxed{} = \boxed{}$$

R-Value needed ÷ R-Value per inch = Approximate thickness needed

However, remember to use the product information on the insulation packaging to determine the actual thickness for any **new** insulation.

Source: Oak Ridge National Laboratory

Residential Insulation Rebate

