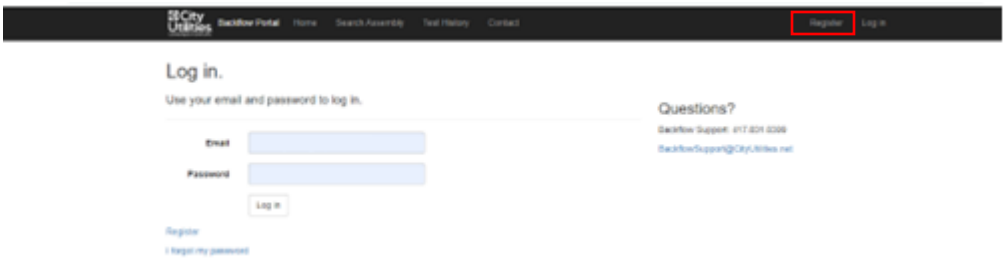
Backflow Website

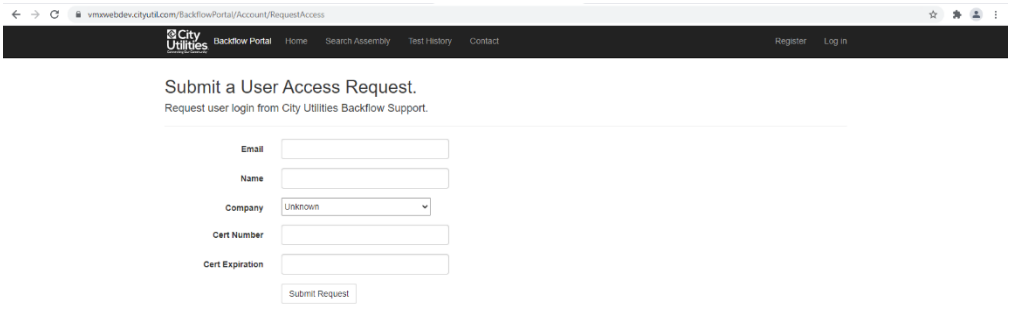
How to Register a New User

1. To open the Backflow website, go to https://backflow.cityutilities.net/

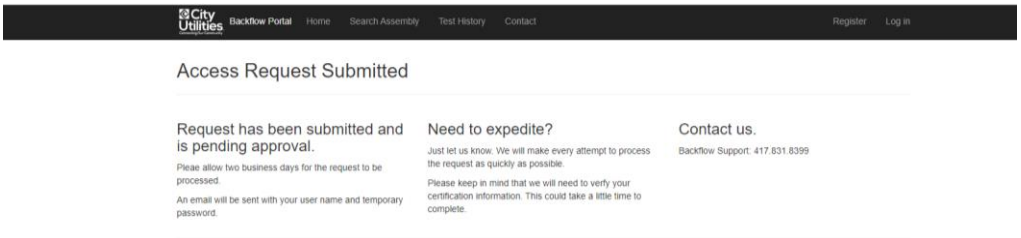
2. First time users will need to register and create a new account. Select the “Register” button at the top right of your screen.



3. The user must enter their email address, name, company name, certification number, and certification expiration and then select the “Submit Request” button.

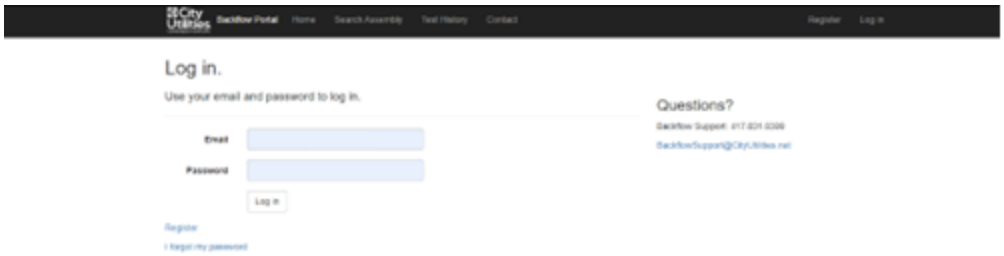
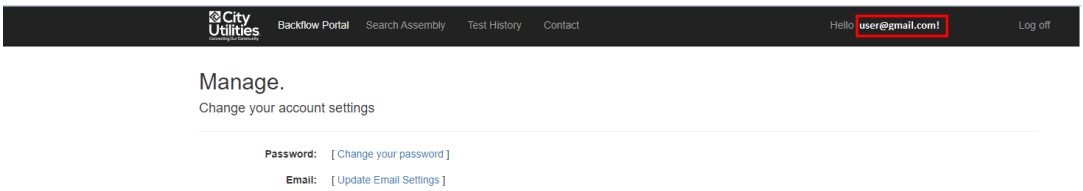


4. Once the request has been submitted, the following screen will appear. The user’s request will be sent to the City Utilities Backflow administrator(s) for review.



5. If the users request is approved, an email will be sent to the user with the corresponding login information.

6. The user will then go back to the Backflow website and enter their login information.



7. To change an email address or password, select the email address shown at the top of the page and select either “Change your Password” or “Update Email Settings” and complete the required steps.