

Minimum System Requirements

If your browser does not meet the necessary requirements listed on the chart below, then you may experience issues when you try to access the City Utilities' Manage My Account. For the best possible user experience, we recommend that you update your preferred browser to the latest version using these links:

Chrome: <http://www.google.com/chrome>

Firefox: <http://www.firefox.com/>

Safari: <http://www.apple.com/support/mac-apps/safari/>

Internet Explorer: <http://www.microsoft.com/windows/internet-explorer/>

Minimum Requirements for Using City Utilities' Manage My Account	
General	<p>To access City Utilities' Manage My Account, you'll need:</p> <ul style="list-style-type: none"> • Internet access • A browser that supports encryption, such as Microsoft® Internet Explorer, Mozilla Firefox, Chrome or Safari. <p>For your best experience accessing City Utilities' Manage My Account, we recommend using the latest versions of Chrome, Firefox, Internet Explorer or Safari.</p> <p>You may experience issues accessing City Utilities' Manage My Account if you use older or beta versions of Chrome, Firefox, Internet Explorer (before version 10) or Safari and there may be limited functionality within the site.</p>
<p>Windows® Operating System</p> <p>Windows version 7 or higher</p>	<ul style="list-style-type: none"> • Internet Explorer 11 and higher • Chrome 42 and higher • Firefox 31 and higher
<p>Macintosh® Operating System</p> <p>OS X Mavericks or higher</p>	<ul style="list-style-type: none"> • Safari 7 and higher • Chrome 42 and higher • Firefox 31 and higher
Android	<ul style="list-style-type: none"> • Android Browser 4.4.2 and higher • Chrome 42 and higher • Firefox 31 and higher
Windows Mobile	<ul style="list-style-type: none"> • Internet Explorer 11 and higher
iOS	<ul style="list-style-type: none"> • Safari 8 and higher • Chrome 42 and higher